



# Management Policy Manual

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## Quality Policy Statement

It is the policy of **Fleet (Line Markers) Ltd** to provide products and services that fully and consistently meet the agreed requirements of its customers and to ensure that the products and services comply with defined standards and are fit for purpose.

Objectives and targets will be set with the aim of delivering right first time products and services maintaining customer satisfaction.

The Managing Director is committed to equipping the business with and maintaining the necessary resources and manning, to meet the needs of the business and its customers.

To demonstrate, to both customers and staff, the company's commitment to quality, it is the policy of **Fleet (Line Markers) Ltd** to maintain its registration as a company of assessed quality capability under the requirements of ISO 9001.

The Quality Policy of **Fleet (Line Markers) Ltd** is implemented through the operation of the Quality management System. The requirements of the System are binding on all employees requires every employee, in whatever capacity, to perform their work to the highest standards at all times.

It is the Company's aim to strive for continuous improvement throughout the Company's activities and its Quality management System, implemented through QA Management Reviews.

The performance, adequacy and effectiveness of the management system and the implementation of this policy will be monitored, reviewed and confirmed through review by the top management.

Signed: *I P Mc Guffie*

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Iain McGuffie  
Managing Director  
On behalf of Fleet (Linemarkers) UK Limited